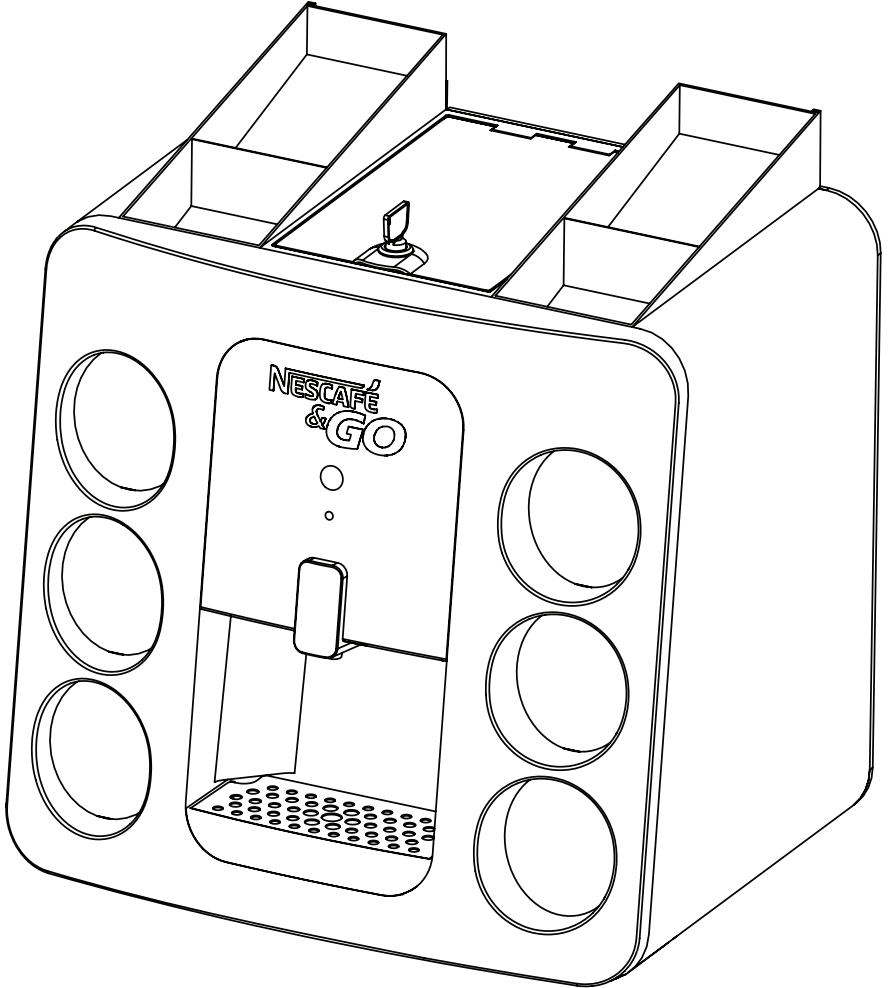
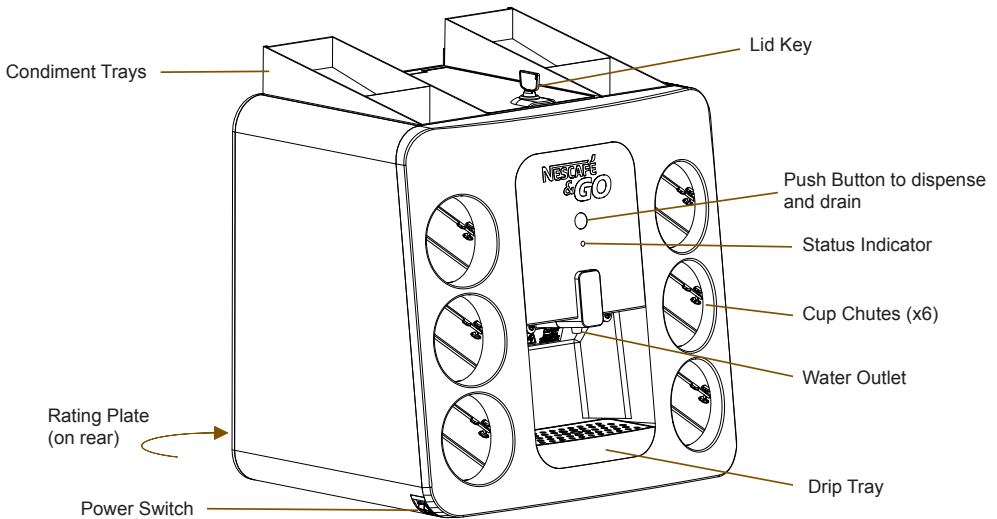


NESCAFÉ® & GO



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MACHINE LAYOUT



INTRODUCTION

The information provided in this manual is intended to assist in the installation and operation of the NESCAFÉ® &GO® Machine. Please read the instructions carefully to prevent accidents and ensure an efficient operation.

This manual is not a substitute for any safety instructions or technical data affixed to the machine or its packaging. All information in this manual is current at the time of publication and is subject to change without notice.

The appliance is intended to prepare NESCAFÉ® &GO® beverages as described in the instructions. Failure to install, maintain and/or operate the NESCAFÉ® &GO® Machine according to the manufacturer's instructions may result in conditions that can cause injury or damage to property.

The manufacturer accepts no responsibility and the guarantee will not apply for inappropriate handling or use of the appliance, any damage resulting from use for other purposes, faulty operation, non-professionals' repair or failure to comply with the instructions.

RATING PLATE



- A. This logo indicates that the product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact product supplier, or the local authority responsible for waste disposal in your area.
- B. This equipment has been designed and tested to comply with all relevant essential requirements of EU Legislation.

SAFETY INSTRUCTIONS



- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- ALWAYS position the NESCAFÉ® &GO® Machine on a flat, stable surface that must be resistant to fluids like water, coffee, descaler or similar.
- DO NOT place near any hot surfaces such as radiators, stoves, ovens, gas burners, open flame or similar.
- DO NOT fill with water past the 'MAX' fill line.
- NEVER attempt to heat anything other than water in the NESCAFÉ® &GO® Machine including tea bags, milk, hot chocolate, alcohol etc. ONLY water.
- This appliance is intended to be used in household and similar applications such as shops, offices and other working environments.

SAFETY INSTRUCTIONS (Cont.)



- NEVER immerse the appliance or any part of it in water or any other fluid, or place in dishwasher.
- NEVER leave appliance unattended during operation.
- DO NOT expose the machine to the effects of weather (direct sunlight, frost, high humidity). DO NOT use the machine outdoors.
- DO NOT install the NESCAFÉ® &GO® Machine in a tightly enclosed area (such as a cupboard). Air should be able to freely circulate around it.
- Before any attempt is made to move the NESCAFÉ® &GO® Machine, ensure it is drained, unplugged and allowed to fully cool.
- The ambient temperatures this unit should operate within are 5°C to 35°C.
- Disconnect from power supply when appliance is not in use.

ATTENTION! Electric Shock Hazard!



- Do not operate the machine if the mains cable or plug is damaged, or if a malfunction has developed in the machine or if the machine has been damaged in any other way.
- In case of an emergency: immediately remove the plug from the power socket.
- Only plug the appliance into suitable, easily accessible, earthed mains connections.
- Make sure that the voltage of the power source is the same as that specified on the rating plate.
- Do not pull the cord over sharp edges, clamp it, or allow it to hang down.
- Keep the cord away from heat and damp.
- If the power cord is damaged, it must be replaced by the manufacture, its service technicians or similarity qualified persons to avoid hazard.
- If an extension cord is required, use only an earthed cord with a conductor cross-section of at least 1.5 mm² or matching input power.
- Never touch the cord with wet hands.
- Electricity and water together is dangerous and can lead to fatal electrical shocks.
- NEVER attempt to open, dismantle, repair or modify the machine. Hazardous voltage inside!
- The machine must be returned for maintenance and repair to the Customer Service Centre.
- Do not allow liquids to enter the inside of the machine except within the intended water tank. Do not clean the machine using running water, steam cleaners or steam jets.

ATTENTION! Risk of Scalding!



- The NESCAFÉ® &GO® Machine is intended to produce hot beverages and the hot water outlet can become very hot during operation.
- The water that is dispensed is also very hot. Therefore DO NOT touch the components and equipment surfaces in these areas, and DO NOT allow hot water and steam to come into contact with you.
- DO NOT put fingers under the hot water outlet.

INSTALLATION

1. Carefully unpack the NESCAFÉ® &GO® Machine. NOTE: the unit is a moulded plastic unit and may be subject to damage if it is dropped or if it incurs a sharp blow.
2. Check that contents are complete and undamaged. In the event of damage or any missing parts please notify the Customer Services department on **0800 745 845 (UK) or 00800 6378 5385(ROI)**, within 3 working days, stating the serial number shown on the carton.
3. Remove the NESCAFÉ® &GO® Machine from the packaging and place on a flat, level surface that is not affected by heat and can withstand the weight of the machine when filled fully with water.
4. Check that the voltage shown on the rating plate is suitable for the available power supply.
5. The unit is fitted with a mains power cable with a moulded 13A plug suitable for use on a standard UK 230/240V switched socket outlet.
6. NESCAFÉ® &GO® cups can be purchased separately.
7. Select chute and push a stack of 8 cups into the chosen chute from the front of the machine.
8. The bottom cup in the stack must be pushed past the retention features located in each chute.
9. Repeat for each of the 6 cup chutes.

INITIAL SET-UP

1. Ensure that the mains electrical socket is switched off and plug in the NESCAFÉ® &GO® Machine. DO NOT switch power on.
2. Insert the key into the lock on the lid and open.
3. Fill unit with cold drinking water until the tank is full - as indicated by the 'MAX' fill line marked on the rear wall of the tank. DO NOT OVERFILL.
4. Close lid and lock.
5. Switch on power at the mains power socket and also at the power switch, located on the lower left hand, front corner of the machine.
6. The LED status indicator located below the dispensing button, will turn red to indicate heating.
7. After 10-15 minutes the LED status indicator should change to a solid green colour. The unit is now up to temperature and ready to use.

USER OPERATION

1. Select desired NESCAFÉ® & GO® drink and pull from the dispensing chute.
2. Remove foil tab from cup if required.
3. Place cup onto the drip tray, underneath the NESCAFÉ® &GO® Machine dispense nozzle – the correct location is indicated by central ring of holes in drip tray.
4. Push and hold dispense button until the cup is filled to the desired level.
5. Remove cup from machine.

CAUTION - HOT WATER IS DISPENSED, BEWARE OF SCALDING
DO NOT DEPRESS BUTTON WHILST HAND IS HOLDING CUP
DO NOT REMOVE CUP WHILST WATER IS BEING DISPENSED
DO NOT OVERFILL CUP.



DRAINING THE MACHINE



It is recommended to drain the machine at the end of each day. Procedure:

1. To commence draining, hold down the dispense push button and dispense all the water from the tank into a suitable container. This will possibly need to be done in stages as the tank volume when full is approx. 5.4L.
2. If the unit has been allowed to cool, the status LED will show RED and the NESCAFÉ® &GO® Machine will not dispense water.
3. Also, if the water level has gone below the safety level probe, the status LED will flash RED and the NESCAFÉ® &GO® machine will not dispense water.
4. To override these dispense lock-out features, simply hold down the **dispense button for 10 seconds**.
5. After holding for 10 seconds water will begin to dispense from the outlet nozzle, until the push button is released.

REFILLING THE MACHINE



1. When the machine is low on water the status light will change from GREEN to Flashing RED.
2. The machine requires refilling.
3. Unlock and open lid - CAUTION: Hot water or steam will be present.
4. Carefully pour in cold drinking water until the MAX level is reached.
5. Close the lid and lock.
6. Status light will indicate RED whilst heating and change to GREEN when ready to use.

LIMESCALE

In common with all manufacturers, service calls within the 12 month warranty period where limescale build up is the cause, are not covered under warranty.

The frequency of descaling can vary dependent on the water supply as hard water areas may need more frequent descaling.

It is recommended that the unit is descaled every 2 months with either a citric acid or a lactic acid based descaler.

DESCALING PROCEDURE

1. Drain the water tank as per the DRAINING THE MACHINE instructions.
2. Disconnect the NESCAFÉ® &GO® machine from the mains power supply and allow to COOL completely.
3. Unlock and open the lid.
4. Remove as much scale as possible by hand, paying particular attention to the level probe. (White plastic fitting located on the front wall of the tank). Care should be taken not to damage this probe.
5. Follow the instructions on the descaler packet.
6. Thoroughly clean and flush the NESCAFÉ® &GO® Machine before re-use or an after taste will be noted. Fill with clean, cold drinking water and flush through at least TWICE.
7. Follow the instruction as above for INITIAL SET-UP.

CLEANING

1. Switch off power to the machine and remove the plug from its socket.
2. The outside of the NESCAFÉ® &GO® Machine should be cleaned using a soft damp cloth and mild detergent. Under NO circumstances use caustic or abrasive cleaning fluids, abrasive pads or sharp tools, otherwise damage will result.
3. Do NOT use excess amounts of water otherwise damage could result.
4. The drip tray can be removed from the machine to be emptied into a sink and cleaned, again with a mild detergent.

STORAGE

If the unit is not to be used for a long period of time:

1. Drain the water tank and descale the NESCAFÉ® &GO® Machine as per the DESCALING PROCEDURE.
2. Close Lid and lock.
3. Disconnect from the power cord from the mains power supply.

NOTE: When recommissioning the machine follow the procedure outlined in the OPERATION instruction as above for INITIAL SET-UP.

WARRANTY

The NESCAFÉ® &GO® Machine is covered under a full 12 months parts and labour warranty from the date of purchase.

In the event of machine failure during the warranty period, please follow these steps:

1. Have machine serial number at hand - located on the units rating plate.
2. Telephone customer services on **0800 745 845 (UK)** or **00800 6378 5385(ROI)** to report the fault.
3. Provide full details of the address, telephone number, contact and proof of purchase.
4. All warranty repairs within the first 12 months will be covered by a "Back to Base" service. The unit will be returned to the manufacturer for inspection and/or repair.

TROUBLESHOOTING

Fault	Probable Cause	Action
Tank will not drain	Dispense button not held down long enough.	Keep button pressed for more than 10 seconds
Water is not heating	Water level in tank is too low. (Status indicator will flash RED)	Fill tank with water.
	The plug may be loose in the socket.	Firmly insert the plug into the socket.
	The power switch may be in the OFF position	Put the power switch (located at the lower front, left hand corner of the machine) into the ON position.
	Thermal fuse is activated.	Disconnect from mains power and contact customer services.
	Heating element failure.	Disconnect from mains power and contact customer services.
Drinks and heated water are not hot enough (excluding when in dispense override mode)	Temperature sensor has been coated in scale.	Descale.
	The NESCAFÉ® & GO® Machine is designed to operate below boiling point.	No action required. This is normal operation
	Temperature sensor or electronics failure	Please contact customer services.
Water is repeatedly being dispensed too slowly.	Scale deposits blocking internal flow path.	Descale, if problem still persists, please contact customer services
Water coming from under the unit	The overflow is operating, the tank is being over-filled.	Allow unit to cool, then remove excess water from tank. Only fill to MAX line.
Water is not dispensed even though the unit is plugged in and switched on.	The water is not yet up to temperature. (Status indicator will be Red)	Wait for water to reach set temperature. (Status indicator will turn Green)
Unit is producing large volume of steam continuously.	Electronics failure	Disconnect from mains power and contact customer services.
The walls of the tank have changed colour or there is a milky white layer floating on top of the water in the tank and/or the sound of the machine when heating water is louder than usual.	Scale Deposits	Descale, if problem still persists, please contact customer services
	Water with large mineral content is more likely to change the tank colour and/or produce a white layer on the surface of the water.	Descale

CUSTOMER SERVICES

Telephone (UK)	0800 745 845
Telephone (ROI)	00800 6378 5385
Website	www.nescafe-go.co.uk

Save these instructions and pass them on to any subsequent user.